

BENESYTES PERFORMANCE STANDARDS

January 1, 2013

- A new site should take no more than 3 hours of the employer's staff time. We will do as much of the fact finding as possible on their behalf.

- A new site should take no more than 1 hour of the broker's staff time. We will do as much of the fact finding as possible on their behalf.

- We will be passionate about meeting deadlines.

- 90% of existing site changes will be made within 24 hours.

- We will continually work to add effective content and tools to the sites with the goal of making the sites easier to use and to make benefits easier to use.

- Any deviations in basic cost structure will be communicated before the fact.

Benesytes 

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